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# Journey to Operational Resilience

February 21, 2023

# Today's Agenda

- Introduction to Fusion Risk Management
- The Journey to Resilience
- Resilience Trends in 2023
- Common Pain Points and Program Challenges
- Resilience Framework Model
- *Demo – Establishing the Foundation*
- *Demo – Operationalizing*
- Q&A

# Today's Presenters



Steve Richardson

*Chief Resilience Innovation Officer*



Ryan Shea

*Sr. Solutions Engineer*



# Fusion is a trusted market leader



15+ years of partnering with clients on their Resilience journey



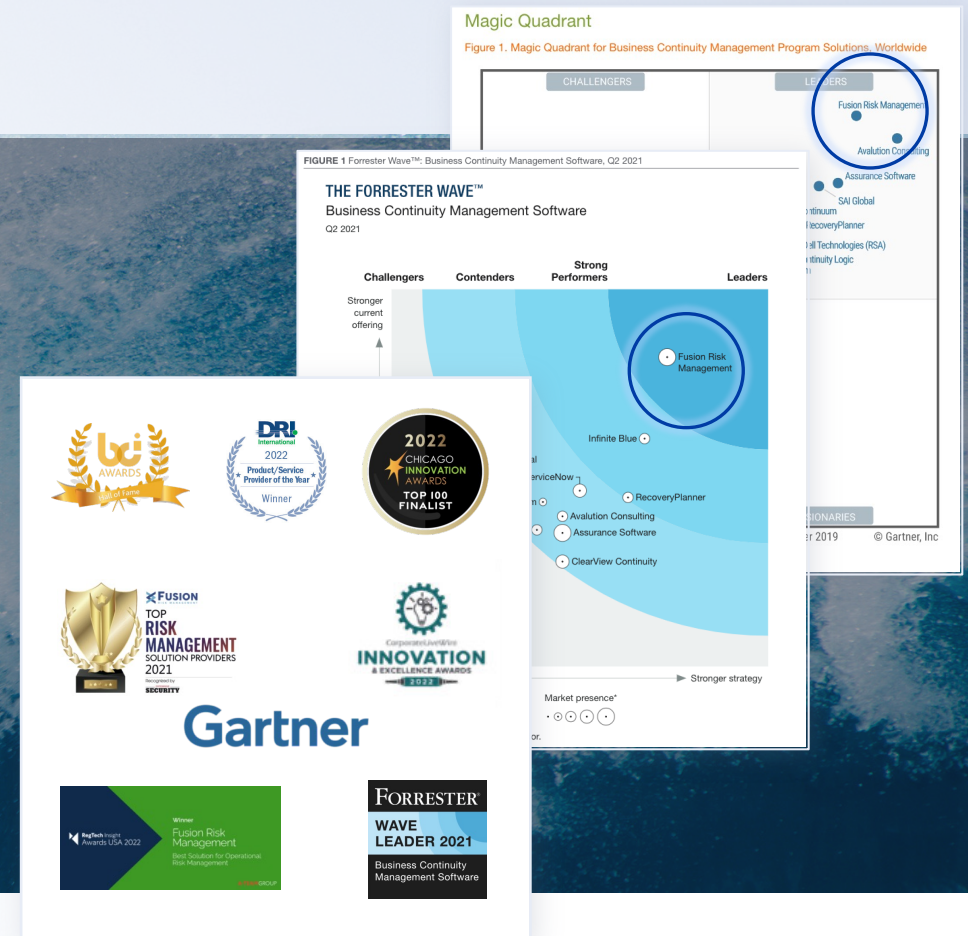
300+ customers, across 20+ countries, make up our connected client community



Purpose-built solution founded by industry leaders whose vision was always dynamic resilience powered by actionable data



Integrated platform with business continuity, risk management, third-party risk management, and Resilience lenses



# Fusion is your partner on the journey to Resilience

## Enabling Technology

- Connected Resilience platform
- Third-party resilience solutions
- Direct business engagement
- Globally trusted SFDC infrastructure

## Integrations

- Enterprise systems
- Existing point solutions
- Intelligence feeds
- ENS Connectors

## Customer Success Guidance

- Personalized program roadmapping
- Best practice training and enablement
- Monitoring and adoption



## Professional Services Expertise

- Advisory on best practices
- Technology configuration
- Application customizations
- Partner referral

## Connected Client Community

- Annual thought leadership conference
- Advisory and user groups
- Weekly community exchange
- Resource centers

## Best-in-Class Partners

- Strategic alliance with KPMG & PwC
- Proprietary methodologies and tech
- Organizational strategies
- Change management



# Transforming the Journey to Resilience

Point-in-time data  
Large, underutilized plans  
Valuable information in static docs

STATIC



DYNAMIC

Operate with agility  
Establish confidence in your ability  
to respond to any situation

Time spent on program maintenance  
Manual exercises and testing  
Unable to keep up with business growth

MANUAL



SCALABLE

Evolve as the business changes  
Save time on manual processes and  
spend more time on strategic activities

Disconnected data  
Duplicative efforts  
Inconsistent information

SILOED



INTEGRATED

Make confident, data-driven decisions  
Understand your business end-to-end  
Focus on what's important

Limited-no foresight  
Slower response  
Focus on preparing over adapting

REACTIVE



PROACTIVE

Sense and address vulnerabilities  
Trigger remediations before an  
issue arises

# Resilience Trends in 2023

## *Client and Industry Observations*

- Increased interest in firms outside of banking/financial services
- Breaking down silos – program integration
- C-Level Resilience Leadership Roles
- Increased focus on Third-Party Risk/Resilience (DORA)
- Exploration/Adoption of Advanced Technologies (AI/ML)

# Common Pain Points

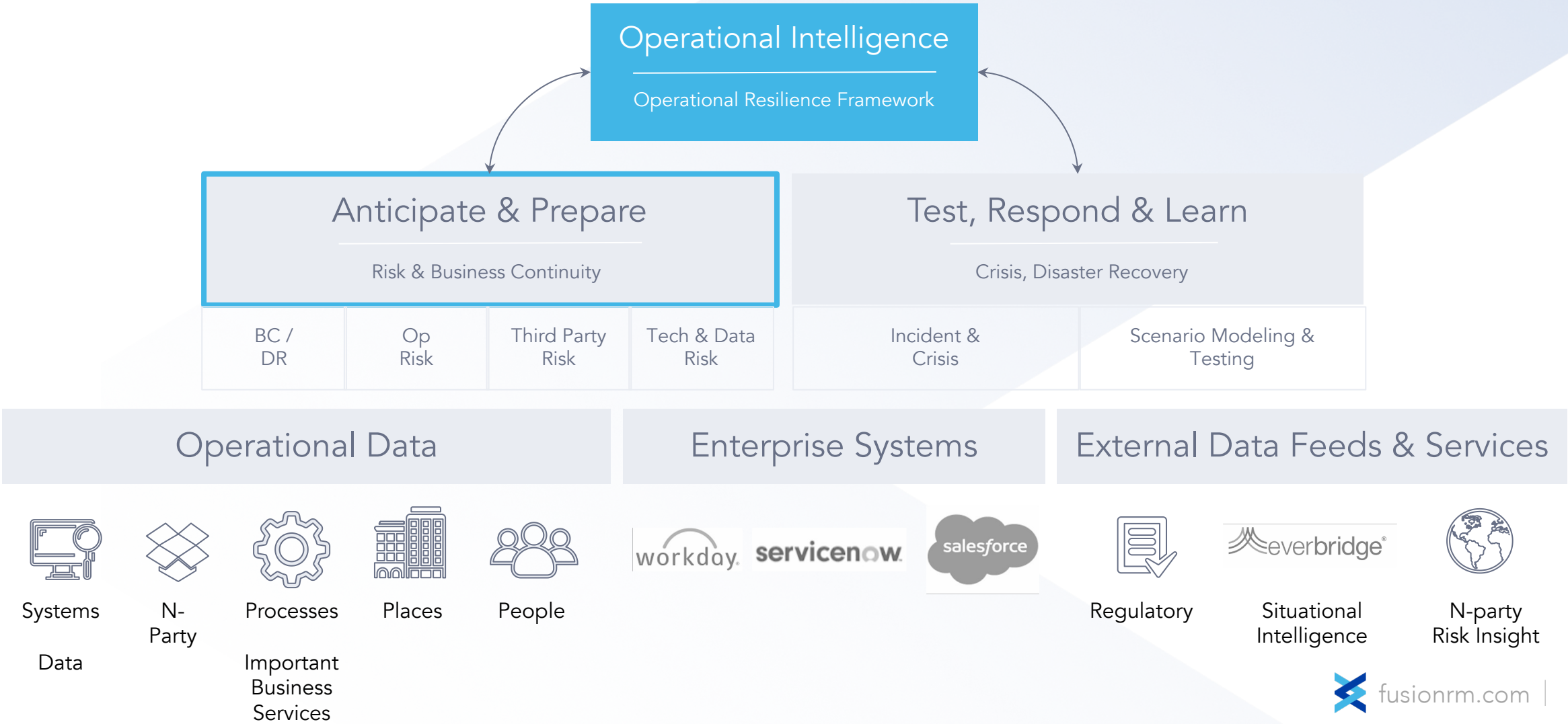
*Top Challenges across Risk and Resilience Programs*

- Availability and Accuracy of Operational Data
- Silo-Based Disciplines – Limited Collaboration
- Inconsistency in Taxonomies, Assessment Methods, and Metrics
- Manual Analysis and Reporting



# Resilience Framework Model

Establishing Operational Intelligence through Data Integration and Program Collaboration





# Demonstration

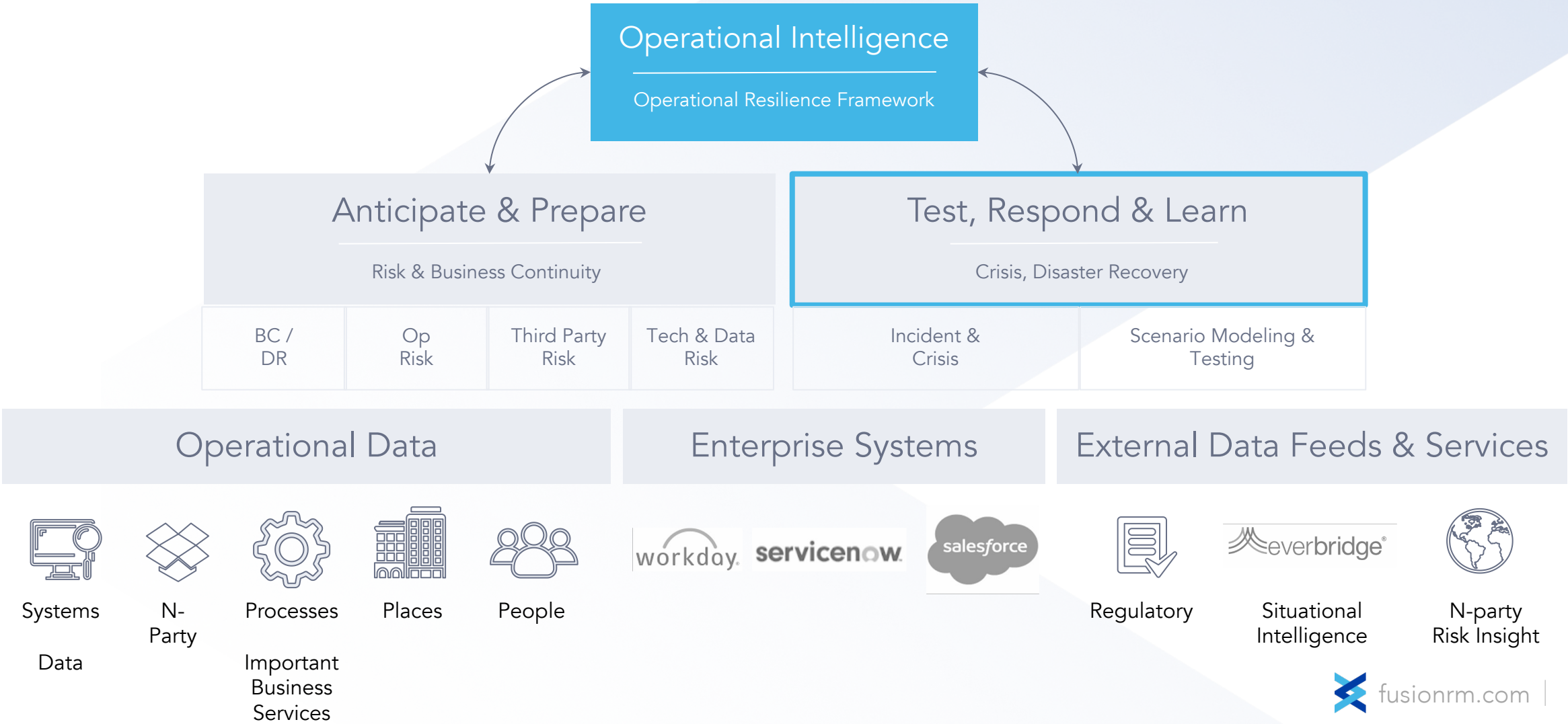
Foundation Concepts

Service-Based Lens

Anticipate & Prepare

# Resilience Framework Model

Establishing Operational Intelligence through Data Integration and Program Collaboration







# Demonstration

Operationalize  
Test, Respond & Learn

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# Thank You!